



OCHIN recognizes that people do their best work and are most satisfied when working in a healthy work environment. OCHIN seeks to nurture a healthy and productive work atmosphere that supports current members of the team and one that is eager to welcome and adapt to new members as they are added. The following values have been identified as essential characteristics and behaviors of OCHIN's work environment. They establish a framework for employee and organizational expectations about what it means to work at OCHIN. OCHIN's core values become **Respect- Excellence- Adaptability- Listening- Innovation- Teamwork- Integrity REALITI**

Role Name: Transforming Care Quality Project Director

Department: Quality

Reports to: Director of Quality

Pay Range:

Depending Upon Experience and Level of Responsibility

Type of position:

- Full-time
- Part-time
- Temp
- Employee/Contractor**
- Intern/

Hours/week: 40

- Exempt
- Nonexempt

Purpose of Role: The Transforming Care Quality (TCQ) Project Director is slated to last the life of the grant (until August 2011), however does have the potential to extend. The OCHIN TCQ project seeks to positively impact the health status of patients with diabetes who are served by health center organizations located in Oregon and California. This project supports OCHIN quality improvement staff to work directly with Site Care Teams in primary care clinic sites to use the data captured and reported from their common electronic health record (EHR) and quality improvement (QI) system to identify and implement workflow changes needed to improve care for patients with diabetes. TCQ is supported by a HRSA grant, intended to strengthen quality improvement efforts within Health Center Controlled Networks.

Responsibilities:

The TCQ Project Director will be responsible for successful implementation of the project, which includes:

- Coordinating the participation of five health centers;
- Coordinating monthly meetings of the TCQ Steering Committee;
- Facilitating training and technical assistance for health centers in QI methods and systems;
- Coordination of other project staff, e.g. Health Data Analyst and Clinical Content Specialist
- Acting as a liaison to OCHIN's Clinical Content team and Solutions development team to ensure that changes required to meet TCQ goals are accomplished;
- Regular reporting on the project internally and externally.
- Other duties as assigned

Work experience & education desired attributes:

- Experience in leading Quality Improvement projects
- Understanding of/experience with clinical practice at community clinics
- Experience with and/or strong interest in clinical electronic information systems
- Excellent project management skills
- Excellent communication skills

Required Skills and Abilities:

Minimum of 3 years of experience in healthcare quality improvement or combination of Masters Degree in Healthcare related field.

Cultural Competencies:

OCHIN - Transforming Care Quality Project

Director

- Results-oriented team player, collaborator, and relationship builder whose can-do attitude inspires others; encourages great performance in a fast-moving environment.
- Thrives in a changing environment and is excited by the chance to play a large role. Possess strong communication skills, enjoys working with customers and our members, and able to effectively execute.
- We love people who are passionate about changing healthcare through the use of information technology.
- Embraces the ideas of others. Focuses on the ownership of outcomes for all members and cross-functional teams while connecting all aspects of the business.
- Works with a minimum of supervision and be capable of strategically prioritizing multiple tasks in a proactive manner.

Organizational Disclaimer

Role descriptions are designed to outline primary duties, responsibilities and qualification requirements, and should not limit additional duties and responsibilities assigned. It is our expectation that each employee offers their services wherever and whenever deemed necessary to ensure the success of the organization.

ADA Requirements

Constant interpersonal skills, teamwork, customer service, reading, speaking, writing and understanding English, and problem analysis. Frequent creativity, mentoring, presentations/teaching. Occasional decision making and independent judgment or action. Frequent keyboarding, sitting, standing, hearing and talking.

Reviewed with _____ on _____